

excede[™] Record360 Integration v3.1.1

QUICK START GUIDE



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Overview

The following information is intended to help users get acquainted with how the Excede Record360 Integration works with Excede Lease Rental Plus.

About Excede Record360 Integration

Excede Record360 Integration is an add-on tool for Excede Lease Rental Plus that allows you to view a vehicle's Record360 media files for a contract and update a vehicle's odometer and fuel level information. It includes the following features:

- Access vehicle pictures and videos Excede Record360 Integration supports storing vehicle images and videos taken at check out and check in times. Pictures and videos saved in Record360 Integration will be accessible via links in the Excede Lease Rental Plus. Records can include both Fleet ID and/or Unit ID for later search and reference when either one is entered into the Record360 mobile app. (Using the Fleet ID does require a branch communication setting.)
- **Update vehicle's odometer and fuel level** In addition to taking media, the Excede Record360 Integration mobile app allows the user to enter mileage and fuel level information. To pull this data into Excede, at both check out and check in dialogs in Excede Lease Rental Plus, there is an option

to update the odometer and fuel level for the vehicle. Clicking on a telematics icon \bigotimes pulls in this information if it was entered in the Record360 mobile app. In this sense, Excede Record360 Integration appears to the app as a telematics device.

Check Out Fleet Unit :	#152508		x	
Check Out Date & Time *	05/30/2019 12:48 pm	m		
Driver	DAN CRAWFORD	New		
Current Mileage	30	7,969	\$	
	Check Out	Canc	el	Click to pull in telematics data

Telematics icon in the Excede Lease Rental Plus Check Out dialog

Bill Start Date	0-	4/30/2019 12:00	pm
Check In Date & Time *	05/30/2019 12:45 p		=
	Amount	Rates	
Total Days	0	0.	0000
Total Weeks	0	0.	0000
Total Months	1	1025.	0000
S.	Last Value	Ending Valu	e
lick to pull in elematics data. Mileage	338,565		
	Initial Value	Ending Valu	e

Telematics icon in the Excede Lease Rental Plus Check In dialog

$C \bigcirc RD^{360}$	Geographic Location									
iits					čá					
spections	Nothing to see here!									
sights		There is no geographic information for this unit.								
STRATION										
cations	Inspection History									
ers	All 3 Submitted 3 Draft	S O			Inspections	- Q Insp	ection search	Colu	mns 👻	Export 👻
	UNIT ID 🗧 👔		LOCATION 96	USER १४		TYPE 🕴	WORKFLOW 16	DAMAGE १८	BLOCKCHAIN	CREATED A
	1HSJYGUR6JH581366		Corporate	test@proced	esoftware.com	Close	Checklist	A	Confirmed	Oct. 30, 20
	1HSJYGUR6JH581366		Corporate	test@proced	esoftware.com	Open	Checklist		Confirmed	Oct. 30, 20
	1HSJYGUR6JH581366		Corporate	test@proced	esoftware.com	Open	Checklist		Confirmed	Jun. 16 , 20
	Activity Log									
	EVENT		USEF	2					DATE/TIME	
	New Damage		test@	procedesoftware	.com				Oct. 30, 2020	- 03:16
	Created Inspection		test@	^o procedesoftware	e.com				Oct. 30, 2020	- 03:16
	Created Inspection		test@	procedesoftware	.com				Oct. 30, 2020	- 03:13

Vehicle transactions in Record360 portal's Inspection History page

• Link to Record360 from Vehicle Details page in Excede Lease Rental Plus – When configured in Excede, Excede Lease Rental Plus users can link to a vehicle's Record360 records via the Quick Links sidebar on the Vehicle Details page as shown below. This automatically logs users into the Record360 portal and takes users directly to the media page for the vehicle on any contract.

f t	Excede Lease Re	ntal Plus			/	Vehicle Details
Dashboard	Vehicle 2015 INTERNATIONAL 8000 SERIES Vehicle ID 102875 Fieet ID 102875 VIN IHTHXAHR5AJ174457 LEASE	Home / Vehicles / Detail 2015 INTERNATIONAL Details Contrac	8000 SERIES	Notes		New Rental
Customers Vehicles S Expenses Billing Reserve	Marketability Rent Current Contract Contract ID C501000097 Customer DMC TRUCKING Contract Status Open Date Meter Reading Odometer 116,849 m Engine Hours 0 Date Service In Service Jan 24, 2016 Expiration Date License May 21, 2020 Depreciation Cap Cost \$136,977.20 Accum Depr \$48,033.66 Book Value \$88,943.54 Start Depr Jan 22, 2016 Month 41 of 84 View R360 Records	Vehicle ID Fleet ID VIN Type Location Marketability Vehicle Cost License Plate License State License Expire	102875 102875 1HTHXAHR5AJ174457 LEASE NR - SAN DIEGO Rent \$136,977.20 2CTG329 CA May 21, 2020	Year Make Model Series Model Number Body Style Date In Service Odometer Engine Hours	2015 INTERNATIONAL 8000 SERIES 8600 CONVENTION May 29, 2015 116849 0	Edit
	Click	to view Record360 media	a.			

Excede Lease Rental Plus Vehicle Details page

Functional Overview

There are five branch communication settings (BCS) that support viewing Record360 information in Excede: 1) three Record360 URLs, 2) the dealership's Record360 username, and 3) the dealership's Record360 password. The Excede API uses the new BCS with the Record360 API to allow users to do the following:

- 1. View a vehicle's R360 media files for a contract using the contract date range from the Contract Details, Vehicles Search, or Vehicle Details pages.
- 2. Pull in a vehicle's Odometer and Fuel Level by clicking on the telematics icon when checking out and checking in a vehicle.

Product Documentation

This product also includes the following documentation:

• Excede Record360 Integration Setup Guide

Contact Procede Support Services if you require additional information.

How to Use Excede Record360 Integration

This section explains how to use the Record360 Integration with Excede.

Prerequisites

There must be a vehicle associated with a contract that has R360 media files associated with it.

Using the Record360 Mobile Application

For every vehicle check in/check out transaction, you can enter vehicle and transaction data and upload vehicle images and videos into the Record360 portal via the Record360 mobile application.

In the mobile application, when you create a new vehicle record, you must enter an initial reference number for the vehicle. You can use either the VIN or the Fleet Unit ID. Using Fleet Unit ID requires a BCS to be created.

۰	New Record	0
	REC	
	Name your new record, or enter a reference number.	
Enter na	ame or reference number	
	Continue	

New Record screen in the Record360 mobile application

View Record360 Information

View Record360 information in Excede Lease Rental Plus from one of the following pages:

- 1. Search Vehicles page From a vehicle's mini-hamburger menu, click on the "View R360 Records" link to view a list of all the media for that vehicle.
- 2. Vehicle Details page From this page, click on the "View R360 Records" link to view a list of all the media for that vehicle.

Home	Vehicles	Click to vie Record36	ew 60	
Opt	Unit ID	informatio	on _{vin}	Availability
=	100000	2050/100000	1HTMMAAL97H464276	On Lease
Vie	ew R360 Records	n 3886/100005	1HSWXAHR66J351813	In For Repair
Ne	w Rental	View Record360 Records	1FUJF0CV76LV07987	On Rental

Access the Record360 information from the Search Vehicles page

Note: If you have the Record360 Integration option, you can create check out and check in videos for your vehicles in addition to having access to the existing media files. If you are not using the Record360 Integration, you will not see these options.

Contact Procede Software

Procede Software provides support services for all our products. Refer to the following sections for more information.

Procede Software Customer & Resources Portal

To obtain information when you most need it, a web-based <u>Customer & Resources Portal</u> provides access to direct support assistance, our knowledge base, useful resources and downloads, notifications, events, and a user Community. A login is required to access these resources.

Procede Software Support

Procede Software Support Services is accessible through the portal. A response is guaranteed within two hours of receipt, during normal business hours.

After connecting to our portal, registered users authorized to submit support requests on behalf of their organization can do the following:

- Submit new support requests and access historical requests (authorized users only)
- Update contact information
- Use the Procede FTP folder, where large files can be exchanged that might not be suitable for email (including parts price tapes)
- Log in to eLearning (separate registration is required)
- Access Procede resources and downloads
- Collaborate with other users in the Community
- Share ideas and reports

Support Hours

Support is available during the following hours:

- 6:00 AM to 6:00 PM Pacific Standard Time (PST)
- Monday through Friday, excluding certain holidays that are posted on the support page

Notes:

- Calls to the support phone line during business hours are redirected to the online customer portal, unless urgent. After-hours emergency support is also available and is billed per-hour.
- A limited number of authorized accounts are allowed per customer.

Procede Knowledge Base

Before you submit a support request, check our help files or the Procede Knowledge Base (KB) for more information. The KB contains hundreds of real-world problems submitted across our entire dealership body. Our support team creates new KB entries every month that range from simple how-to instructions to complex process recommendations.

Procede Resources

We provide additional resources on the portal to assist all users across your organization (beyond those authorized to submit support requests).

Resources include:

- Copies of the latest products to download and install
- Help files, release notes, data sheets, and webinars
- OEM and partner notifications and announcements
- Procede Software conference materials
- Training resources and tools

Procede User Community

Our Community provides a direct and streamlined way to collaborate with other users to share ideas and files. The Community is found in the portal.

We encourage all users within your dealership to create an account to access to all available resources. When we validate the information you provided meets our requirements, you will be able to log in and use the portal.

To sign up, click below or forward this link to users within your dealership:

https://support.procedesoftware.com/hc/en-us/articles/218932457-Registration-Request

IMPORTANT! Be sure to use your work email when registering.

Procede Customer & Resources Portal web address:

<u>https://support.procedesoftware.com/</u>